



Merseytravel
PO BOX 1976
Liverpool
L69 3HN

Tel: 0151 330 1702

www.merseytunnels.co.uk
tag@merseytravel.gov.uk

Our ref: F'TAG/JR/

Your ref:



Contact: Sue Jones

Tel: 0151 330 4524

Date:

Dear Sir or Madam

Mersey Tunnels Concessionary Travel Scheme

Thank you for your enquiry regarding the Mersey Tunnels Concessionary Travel Scheme.

You can apply for the Mersey Tunnels Free Travel Concession if;

- you receive the highest rate of mobility component of the Disability Living Allowance;
- or you are over 65 and receive the highest rate of Attendance Allowance;
- or you receive the mobility supplement of a War Pension.

Please find enclosed details of the scheme as well as an application form. Please complete the application form and take it to any of the Merseytravel Centres listed over the page. Do not forget to take all the documents that we ask for on the form. These must be original documents, not photocopies or scans

Alternatively postal applications only can be sent to **Merseytravel, PO Box 1976, Liverpool L69 3HN.**

Once we have received your application form and documents we shall process them within five working days. If you have sent us your documents by post we will return them the same day we receive them.

If your application is successful, we shall send you your Fast Tag and details on how to use it.

Please read the terms and conditions of the scheme on the back of the application form before you apply. If you have any questions please telephone us on: 0151 330 1702.

Yours faithfully

Gary Evans

Head of Business Support Services

Merseyside Integrated Transport Authority and Passenger Transport Executive



Liverpool One Bus Station

1 Canning Place
Liverpool
L1 8LB

Southport Travel Centre

Southport Tourist Information Centre
112 Lord Street
Southport
PR8 1NY

St Helens Travel Centre

St Helens Bus Station
Bickerstaffe Street
St Helens
WA10 1DH

Queen Square Travel Centre

Queen Square
Liverpool
L1 1RG

Birkenhead Travel Centre

Birkenhead Bus Station
Claughton Road
Birkenhead
Wirral
CH41 6RT

Bootle Travel Centre

Bootle Bus Station
Washington Parade
Bootle
L20 4RE

Huyton Travel Centre

Huyton Bus Station
Huyton Hey Road
Huyton
L36 5SB

Details of opening hours can be found at www.merseytravel.gov.uk



Application for concessionary travel through the Mersey Tunnels

(To be completed in black ink)

Your last name: Your first name:

Mr/Mrs/Ms/Miss (delete as appropriate):

Your address:

 Postcode:

Your email address:

Your date of birth: Your telephone No:

Name of Parent/Guardian/Carer (if appropriate):

Registration number of the vehicle you will be using:

Please make sure you send the following original documents with this completed application form (we cannot accept photocopies or scans). If you do not provide them, your application may be delayed or even refused:-

- A passport sized photograph
- and
- Disabled Persons Parking (Blue) Badge;
- and
- Evidence that you are entitled to the higher rate of the mobility component of Disability Living Allowance; **that is either:**
 - the hire agreement from the Motability Company
 - or**
 - the DLA404 document, which you will have received from the DVLA if you do not have to pay road tax
 - or**
 - a letter from the Benefits Agency confirming that you receive **either**
 - the higher rate of the mobility component of the Disability Living Allowance (you must also send the registration document of the vehicle you will be using);
 - or**
 - the higher rate of Attendance Allowance (you must also send the registration of the vehicle you will be using);
 - or**
 - the mobility supplement of a War Pension.

I have read and understand the terms and conditions of the scheme, and I will abide by them when using the Fast Tag. I understand that my Fast Tag may be withdrawn if I abuse any of the terms and conditions.

Signed: Date:

For Office Use Only

Original docs presented at: Verified by: Date: / /

Blue Badge S/No: Exp Date: / / District:

Proof of Eligibility attached: please tick Photo attached: please tick

Cash and Fast Tag Team Use Only

Account number:

Account Created by: Signed: Date:

Any personal data relating to concession pass holders will be used solely by Merseytravel and its partners in providing the concessionary scheme, in accordance with UK data protection legislation. Any information held will not be disclosed to third parties that do not form part of the administration of the concession scheme.



Mersey Tunnels Concessionary Travel Scheme

Conditions of Use

1. The Fast Tag can only be used on the vehicle you nominated on your application form.
2. You must travel through a staffed toll booth to receive the free journey. If you use an automatic lane your Fast Tag will not work and you will have to pay the toll for the journey.
3. The Fast Tag can only be used by you, the Concession holder. You must carry your personal identity pass and be travelling in your nominated vehicle.
4. You must show your Disabled Persons (Blue) Badge to Merseytravel staff if they ask.
5. You must not use this Fast Tag in vehicles being used for carrying passengers or goods for hire or reward.
6. If you change your nominated vehicle then you should let us know. Please phone us on 0151 330 1702. You will not be allowed free travel until your new vehicle is registered with us.
7. If you have not told us that you have changed your vehicle you will have to pay the full toll.
8. The Fast Tag issued to you as part of this concessionary travel scheme remains the property of Merseytravel and must be returned to us if we ask. If it is lost or stolen, we will charge you a fee to replace it.
9. The number of journeys you have left for the year, and how many journeys you have used so far, can be checked on our website at www.merseytunnels.co.uk or by phoning 0151 330 1702.
10. If you abuse the terms and conditions of this scheme or abuse any member of the Merseytravel staff we shall withdraw your Fast Tag without notice.